



# maxcard

## Max Card's for Redcar and Cleveland SEND Families (0-25 years)

*Updated November 2022*

The Max Card is the UK's leading discount card for families of children with special educational needs and disabilities. Redcar and Cleveland Borough Council are pleased to confirm following a successful pilot, Max Cards are available upon request (eligibility applies see page 2) to local SEND families. Families can use their Max Card at venues across the UK to get free or discounted admission. The scheme is designed to help families save money on great days out at castles, zoos, bowling and much more.



### Where can I use my card?

Cards can be used at participating venue across the UK. You can view the full list of attractions that support the Max Card online at [www.mymaxcard.co.uk](http://www.mymaxcard.co.uk)

Redcar and Cleveland's Borough Council will be working with The Max Card Team and local venues to encourage sign up. Suggested venues can be emailed to [shortbreaks@redcar-cleveland.gov.uk](mailto:shortbreaks@redcar-cleveland.gov.uk)

### Who can use my card?

The card can be used by the child and their carer and permits access of two adults and two children (age dependant on venue). Venues reserve the right to ask you for proof of identity upon presentation of the card.



### How long can I use my Max Card for?

Your Max Card has an expiry date which is shown on the reverse of your card, cards are valid for 2 years, however, delivery and allocation of cards to families may impact on the remaining duration.



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### How much will the card cost?

There is no charge to families for a Max Card. The cards will be funded by Redcar and Cleveland Borough Council.

### How do I apply for a Max Card?

Please email your request to **Shortbreaks@redcar-cleveland.gov.uk**

Please include the following information in your email:

- Name and date of birth of your child
- Address
- Proof of SEND status (only **one** of the following is needed)
  1. Confirmation your child has an EHCP\*
  2. Confirmation you are registered on RCBCs Disability Register\*
  3. Name of your child's Social Worker\*
  4. Any other evidence e.g. DLA award, proof of diagnosis
- How you found out about our Max Card Scheme

*\*If evidence provided is 1, 2, or 3 we will check our systems to verify eligibility*



**www.mymaxcard.co.uk**